



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 25<sup>th</sup> October 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/07/16.

You requested the following information, please also see our response below:

**A breakdown of responses to Red 1 and 2 calls for all wards of the Borough of Woking, including the number of calls, the number of responses that were over 8 minutes, and the average response time.**

**I would also appreciate this information broken down by month, for the period from 1 January 2016 until the most recent month for which data is available.**

Please see table below;

Date	Red 1 Responses	Late Red 1 Responses	Red 1 Average Response Time	Red 2 Responses	Late Red 2 Responses	Red 2 Average Response Time
Jan-16	33	14	00:07:30	479	216	00:08:14
Feb-16	25	7	00:07:25	471	208	00:08:57
Mar-16	30	14	00:08:41	473	290	00:10:51
Apr-16	34	12	00:07:07	421	230	00:09:20
May-16	18	9	00:09:23	495	276	00:10:57
Jun-16	27	18	00:09:33	420	272	00:10:36
Jul-16	27	16	00:08:38	474	315	00:09:24
Aug-16	20	8	00:08:07	470	301	00:10:37
Sep-16	37	19	00:09:36	456	284	00:10:29
Oct-16	24	9	00:07:09	425	265	00:10:30
Nov-16	21	11	00:09:01	466	264	00:09:52
Dec-16	40	15	00:07:40	539	320	00:10:23
Jan-17	32	16	00:07:48	532	296	00:10:09

<b>Feb-17</b>	34	16	00:08:22	458	237	00:09:49
<b>Mar-17</b>	21	9	00:08:10	457	215	00:09:07
<b>Apr-17</b>	26	5	00:06:10	431	176	00:08:07
<b>May-17</b>	33	18	00:07:39	468	240	00:09:28
<b>Jun-17</b>	34	15	00:07:57	462	255	00:09:55
<b>Jul-17</b>	25	10	00:07:24	466	284	00:11:00
<b>Aug-17</b>	21	9	00:08:37	423	254	00:10:24

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust